

Web Conferencing Comparison Guide

Focus Research

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	Citrix Systems Inc. GoToMeeting	Cisco WebEx Meeting Center	Adobe Systems Inc. Adobe Connect	InterCall Unified Meeting	Microsoft Corp. Office Live Meeting 2007	IBM Corp. LotusLive: Meetings
Number of Attendees	Up to 15 attendees, but can go up to 25 attendees with GoToMeeting Corporate.	Up to 25 attendees	On-Premise: Up to 1,500 attendees. Hosted: Up to 600 attendees on an annual basis; up to 80,000 attendees on a per-event basis with Adobe Connect Webcast	Up to 125 attendees depending on the plan.	Up to 1,250 attendees	Up to 2000 attendees
Pricing	\$49 per month or \$468 per year. A 30-day free trial is offered to prospective buyers.	\$49 per month	On-Premise software license: contact vendor for details. Hosted annual subscription: contact vendor for details. 100-person meeting rooms: \$55 per host per month or prepay for a year at \$45 per host per month. Pay-Per-Use: \$0.32 per user per minute	\$59 per month (up to 20 attendees); \$0.17 per minute per person (up to 125 attendees)	Professional: \$16 per user per month (5 user minimum) Standard: \$4.50 per user per month (5 user minimum)	Contact the vendor for specific details.
Additional solutions or editions	GoToMeeting Corporate GoToWebinar GoToTraining GoToMyPC	WebEx Meeting Center WebEx Event Center WebEX Training Center	Adobe Connect Server Adobe Connect Edge Server Adobe Connect Events Adobe Connect Meeting Adobe Connect Training Adobe Connect Webcast Adobe Connect Mobile	InterCall resells solutions from: Adobe, Microsoft, IBM, and Cisco.	Contact the vendor for additional solutions	Lotus Sametime Entry software Lotus Sametime Standard software
System Requirements	Windows and Mac OS X operating systems are supported.	PC, Mac, Linux, Unix, Solaris, and iPhone operating systems are supported.	Microsoft Windows 7, Microsoft Windows Vista, Microsoft Windows XP, Mac OS X 10.4, 10.5, or 10.6., Linux, Solaris, and iPhone OS. Flash must be installed. Contact vendor for additional details.	Microsoft Windows 7, Windows Vista, Windows XP, and Windows 2000.	Microsoft Windows 7, Windows Vista, Windows XP, and Windows 2000.	Supports Microsoft Windows Vista, Windows XP, Mac OS X, and Linux.

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Mac Compatibility	Yes, Mac OS X is supported.	Yes	Yes - Mac OS X 10.4, 10.5, 10.6 (intel), and Mac OS X 10.4 (PowerPC) with Flash installed.	Yes, but for participants in browser-mode only.	Yes. Requires installation of an application-sharing component.	Yes. Mac OS 10.5.
VoIP	Yes. VoIP is included at no additional cost, and audio integration is also available.	Yes	Yes. Audio and video streaming is fully integrated.	Yes. Audio and video conferencing integration is available.	Yes.	Yes. Audio and video conferencing integration is available.
Languages Supported	English. Contact the vendor for more information on other languages.	English. Contact the vendor more information on other languages.	English, Brazilian Portuguese, Chinese Simplified, Dutch, French, German, Italian, Japanese, Korean, Russian, Spanish, and Turkish	Brazilian Portuguese, Chinese-Simplified, Chinese-Traditional, Dutch, English, French, German, Italian, Japanese, Spanish, and Swedish	Chinese, English, French, German, Japanese, Korean and Spanish	Arabic, Chinese-Simplified, Chinese-Traditional, Croatian, Czech, Danish, Dutch, English, Finnish, French, German, Greek, Hebrew, Hungarian, Italian, Japanese, Kazakh, Korean, Norwegian Bokmal, Polish, Portuguese-Brazilian, Portuguese, Romanian, Russian, Slovak, Slovenian, Spanish, Swedish, and Turkish
Features						
Presentation Sharing	Yes. Users can instantly change presenters.	Yes. Users can easily pass controls to one another.	Yes. Presentation sharing, and real time presenter collaboration is available. Content library allows for the presenter to pull archived presentations into the current meeting.	Yes. Presentation sharing, also the ability to run your event in Practice Mode before opening the meeting to participants.	Yes	Yes. A meeting library allows for the upload of meeting materials. There is also a 'Green Room' to practice meetings without participants.

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Application and Desktop Sharing	Yes. Shared keyboard and mouse control is available as well.	Yes. Screen sharing is available.	Yes. Screen, application, and desktop sharing are all available - can restrict to white-listed applications. Adobe Connect provides a full collaborative space.	Yes. Screen, application, desktop, and Web page sharing are all available.	Yes. Screen and application sharing are available.	Yes. Presenters can also upload content to share with attendees.
Session Recording	Yes. One-click recording is available.	Yes. A copy of the recording is archived on your WebEx site.	Yes. Recordings are archived and stored on server or taken offline. Recordings have built-in editing tools.	Yes. One-click recording available with Reservationless-Plus integration.	Yes	Yes. Users can record the meeting to preserve application sharing and discussions. Archived recordings can be brought into current meetings.
Participant Interaction Tools	Yes Audio conferencing, drawing tools, and instant messaging tools.	Yes. Audio conferencing tools	Yes. Chat, polling, white board, and media tools are available. Additional applications are available through Adobe's Exchange Marketplace.	Yes. Chat, video, polling, surveys, question and answer, and white board tools are all available.	Yes. Chat and live & recorded video.	Yes. Polling, group chat, and media upload capabilities. Ability to integrate with 3rd party applications.
Security						
Logging/Auditing	Yes	Contact vendor for details	Yes. Reports and alerts are available. Customers can auto-record each meeting as well.	Yes. Post event reports are available.	Yes	Yes. Meeting room owners can generate full post-meeting event reports.

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Encryption/Client Authentication	Yes. SSL-encrypted web site, end-to-end 128-bit AES encryption, and automatic inactivity time out. Meetings can also be password protected.	Yes. 128-bit SSL and 256-bit AES encryption.	Yes. The encryption/ authentication process can be customized to meet the customer's needs. 3-way PKI, single sign on, SSL encryption, and white lists are a few of the available security features.	Yes. 128-bit SSL encryption, security passcodes, 'closed-door' meeting rooms, and pre-registration options are available.	Yes	Yes. Meetings are encrypted, and meeting rooms can be customized to require passwords and remain hidden from search features.
Third-Party Certifications	Yes	Yes. SAS70 and WebTrust certifications.	Yes. Licensed solution is FISMA and HIPAA-compliant.	Contact vendor for more details.	Yes	Yes. Contact the vendor for more details.
Support						
24/7 support	Yes. Phone, email, Knowledge Base, live and recorded videos, and Product User Guides.	Yes. Phone and email.	Yes. In-meeting phone and email support is available. Contact to direct support agents is available depending on need.	Yes. Phone and email.	Yes	Yes. Phone and email
Consulting services	Yes.	Contact the vendor for details	Yes. Adobe has licensed consultants around the US available for hire.	Yes. InterCall offers in-person or virtual custom training.	Yes	Yes. Contact the vendor for more details.
User Community	No	Yes - Cisco Support Community	Yes. Forums and discussion groups are available.	No	Yes, discussion groups.	Yes. Forums are available as well.

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Delivery Options						
SaaS (Software as a Service)	Yes	Yes, with Meeting Center	Yes (and managed delivery as well)	Yes	Yes	Yes
On-Premise	No	Yes, with Unified Meeting Place	Yes	No	Yes	Yes

While Focus makes every effort to keep its comparison guides current, products are constantly upgraded. For the most up-to-date information, make sure to check with vendors before making your final purchasing decision.